

Privacy Information for Installation Features

Windows 7 and Windows Server 2008 R2 Privacy Statement for Installation Features

Microsoft is committed to protecting your privacy, while delivering software that brings you the performance, power, and convenience you desire in your personal computing. This privacy statement explains data collection and use practices of some privacy-impacting features that you can make decisions about while installing and setting up Windows 7 or Windows Server 2008 R2 (Windows): Dynamic Update, Installation Improvement Program, and Remote Access Connections.

With your consent, these features might send information to and from the Internet when you're installing and setting up Windows. This disclosure focuses on Windows setup and installation features that communicate with the Internet. It does not apply to other online or offline Microsoft sites, products, or services.

You are seeing this privacy statement because you might not have Internet access during Windows installation. For a comprehensive privacy statement for this software, see the online Windows 7 Privacy Statement at:

<http://go.microsoft.com/fwlink/?LinkId=104288>

Administrators can use Group Policy to modify many of the settings in Windows. For more information about the data collection and use practices of Windows Server 2008 R2 and how administrators can control these settings, see the white paper at:

<http://go.microsoft.com/fwlink/?LinkId=148262>

For more information about the data collection and use practices of Windows 7 and how administrators can control these settings, see the white paper at:

<http://go.microsoft.com/fwlink/?LinkId=148050>

Collection and use of your information

The personal information we collect from you will be used by Microsoft and its controlled subsidiaries and affiliates to enable the features you use and provide the services or carry out the transactions you have requested or authorized. The information may also be used to analyze and improve Microsoft products and services.

Except as described in this statement, personal information you provide will not be transferred to third parties without your consent. We occasionally hire other companies to provide limited services on our behalf, such as performing statistical analysis. We will only provide those companies the personal information they need to deliver the service, and they are prohibited from using that information for any other purpose.

Microsoft may access or disclose information about you, including the content of your communications, in order to: (a) comply with the law or respond to lawful requests or legal process; (b) protect the rights or property of Microsoft or our customers, including the enforcement of our agreements or policies governing your use of the software; or (c) act on a good faith belief that such access or disclosure is necessary to protect the personal safety of Microsoft employees, customers, or the public.

Information collected by or sent to Microsoft by Windows may be stored and processed in the United States or any other country in which Microsoft or its affiliates, subsidiaries, or service providers maintain facilities. Microsoft abides by the safe harbor framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of data from the European Union.

Collection and use of information about your computer

When you use software with Internet-enabled features, information about your computer ("standard computer information") is sent to the websites you visit and online services you use. Standard computer information typically includes information, such as your IP address, operating system version, browser version, and regional and language settings. In some cases, it may also include hardware ID, which indicates the device manufacturer, device name, and version. If a particular feature or service sends information to Microsoft, standard computer information will be sent as well.

The privacy details for each Windows installation feature, software or service in the supplemental privacy information listed below describe what additional information is collected and how it is used.

Security of your information

Microsoft is committed to helping protect the security of your information. We use a variety of security technologies and procedures to help protect your information from unauthorized access, use, or disclosure. For example, we store the information you provide on computer systems with limited access, which are located in controlled facilities. When we transmit highly confidential information (such as a credit card number or password) over the Internet, we protect it through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

For more information

Microsoft welcomes your comments regarding this privacy statement. If you have questions about this privacy statement or believe that we have not adhered to it, please contact us by submitting your questions online to Privacy Feedback at:

<http://go.microsoft.com/?LinkId=9634754>

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Installation Features

Dynamic Update

What this feature does

Dynamic Update enables Windows to perform a one-time check with a Microsoft website to get the latest updates for your computer while your operating system is being installed. If updates are found, Dynamic Update automatically downloads and installs them so your computer is up to date the first time that you log on or use it.

Information collected, processed, or transmitted

To install compatible drivers, Dynamic Update sends information to Microsoft about your computer's hardware. The types of updates Dynamic Update can download to your computer include:

- * **Installation updates:** Important software updates for installation files to help ensure a successful installation.
- * **In-box driver updates:** Important driver updates for the version of Windows that you are installing.
- * **Microsoft Windows Malicious Software Removal Tool updates:** Updates for the latest version of this tool, which can help remove malicious software such as viruses and worms if it detects them on your computer.

Use of information

Dynamic Update reports information about your computer's hardware to Microsoft to identify the correct drivers for your system. For more information about how information collected by Dynamic Update is used, see the Update Services Privacy Statement at:

<http://go.microsoft.com/fwlink/?linkid=50142>

Choice and control

At the start of Windows setup, you will be given the choice to use Dynamic Update.

Installation Improvement Program

What this feature does

This feature sends a single report to Microsoft containing basic information about your computer and how you installed Windows. Microsoft uses this information to help improve the installation experience and to create solutions to common installation problems.

Information collected, processed, or transmitted

The report generally includes information about your installation and setup experience, such as the date of installation, the time it took for each installation phase to complete, whether the installation was an upgrade or a new installation of the product, version details, operating system language, media type, computer configuration, and success or failure status, along with any error codes.

If you choose to participate in the Installation Improvement Program, the report is sent to Microsoft when you are connected to the Internet. This report does not contain contact information such as your name, address, or phone number. A globally unique identifier (GUID) is generated and sent with the report. The GUID is a randomly generated number that uniquely identifies your computer; it does not contain personal information.

Use of information

Microsoft and our partners use the report to improve our software. We use the GUID to correlate this data with data collected by the Windows Customer Experience Improvement Program (CEIP), a program you can choose to participate in when you are using Windows. This GUID enables us to distinguish how widespread the feedback we receive is and how to prioritize it. For example, the GUID allows Microsoft to distinguish between one customer experiencing a problem one hundred times and one hundred customers experiencing the same problem once. Microsoft does not use the information collected by the Installation Improvement Program to identify you or contact you.

Choice and control

You can choose to participate in this program when you install Windows by selecting the **I want to help make Windows installation better** check box.

Remote Access Connections

What this feature does

Dial-up Networking is a Remote Access Connections component that allows you to access the Internet using a dial-up modem or broadband technology, such as a cable modem or digital subscriber line (DSL). It also allows you to connect to private networks using a virtual private network (VPN) connection and Remote Access Service (RAS). RAS is a component that connects a client computer (typically your computer) to a host computer (also known as a remote access server) using industry standard protocols. VPN technologies allow users to connect to a private network, such as a corporate network, over the Internet.

Dial-up Networking includes dialer components, such as RAS Client, Connection Manager, and RAS Phone, as well as command-line dialers like rasdial.

Information collected, processed, or transmitted

The dialer components collect information from your computer, such as your user name, password, and domain name. This information is sent to the system that you are attempting to connect with. No information is sent to Microsoft. To help protect your privacy and the security of your computer, security-related information, such as your user name and password, are encrypted and stored on your computer.

Use of information

Dialer information is used to help your computer connect to the Internet. No information is sent to Microsoft.

Choice and control

For non-command-line dialers, you can choose to save your password by checking **Save this user name and password**, and can clear that option at any time to delete the previously saved password from the dialer. Since this option is turned off by default you might be prompted to provide your password to connect to the Internet or a network. For command-line dialers like rasdial, there is no option to save your password.