

MONTHLY REPORT
NHA - TRANG
NOVEMBER 1970

GENERAL

Station customer activities decreased slightly from the previous month. This was the result of flight cancellations and delays due to weather.

Heavy monsoon rains continued throughout the month with general flooding in rural and town areas. Absenteeism [redacted] was high and there is evidence of real suffering and loss [redacted]

The Station Manager departed for Home Leave 8 December. The undersigned will undertake this duty until his expected return in mid March.

HOSTEL

The Hostel continued to function with modicum amount of complaints from Crew members. Every effort is being expended to minimize complaints and raise the general standard of service and comfort.

General repainting of rooms and hallways will begin this month. Paint will be supplied via the Company with Hotel Management supplying labor.

TRAFFIC

Station traffic activities for November decreased slightly in both passenger and cargo movement from the previous month.

TA-L (Pax Service) [redacted] TA-A departed station 30 November for thirty day Home/Leave. [redacted] (TA-I) of Saigon Station will fulfill senior duties of the passenger section [redacted]

STATISTICS

	<u>NOV.</u>	<u>OCT.</u>	<u>1969</u>
<u>PASSENGER</u>			
Departing	3338	3920	4092
Arriving	<u>3024</u>	<u>3476</u>	<u>3564</u>
TOTAL	6222	7396	7656

CARGO

1. GROUND SERVICES (lbs)

Departing	375,027	415,177	357,687
Arriving	<u>157,394</u>	<u>152,019</u>	<u>262,744</u>
TOTAL	532,421	567,196	620,430

2. COMPANY CARGO (lbs)

Departing	12,017	2,874	3,488
Arriving	<u>12,564</u>	<u>12,670</u>	<u>3,337</u>
TOTAL	24,581	15,544	6,825

3. GRAND TOTAL (Lbs) (1+2)

Departing	387,044	418,051	361,174
Arriving	<u>169,958</u>	<u>164,689</u>	<u>266,081</u>
TOTAL	557,002	582,740	627,255

CUSTOMER RELATIONS

Relations with the customers remain good.

OPERATIONS

Further investigation of possible facilities for relocation of VHF/VHF Motorola unit on Hon-Tre island have resulted in the offer of two(2) inside, temperature controlled locations for Air America use. One of these will be selected during December and the unit transferred. This will also abviate need for communications van originally intended for this purpose.

Complete 618T transceiver set (Collins) was installed during the month. Voice quality and range improvement is expected after general tests are completed.

Frequency 6.622 MHz continues poor for station use due to constant outside voice saturation.

Mr. Robert McFarlane (CM/SCN) arrived on station to assume and assist in OM/TM duties during the absence of ST/NHA.

FLIGHT FREQUENCY (see attached)

ARRIVAL AND DEPARTURE COMPARISON

	<u>NOV.</u>	<u>OCT.</u>	<u>1969</u>
Arrival	432	496	528
Departure	429	489	531
RCN	194	209	270

DELAYS

Percentage on time 100% 97%

SECURITY

No problems.

PERSONNEL

See attached.

FISCAL

No problems.

LEGAL

No problems.

TECHNICAL SERVICES

[REDACTED] arrived on station 2 November. He replace Mr. J. CRIFFIS as Chief Mechanic at Nhatrang.

STATISTICS

	<u>NOV.</u>	<u>OCT.</u>	<u>1969</u>
1. Transient overnight	235	287	258
2. Overnight services	194	209	270
3. Engine changes	0	1	0
4. Propeller changes	0	1	0
5. No. I Services	0	0	1
6. No. II services	0	0	0
7. Delays Maint/Mech	1	6	3
8. Intermediate services	0	0	0
9. AGF	1	7	4
10. Outline recoveries	0	5	2
11. Accident report (A/C)	2	0	1
12. Accident report (PML)	0	0	0

ORIGINAL SIGNED BY

E. W. DESMOND

R. H. DESMOND

A/SZ-NHA