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From: [redacted]  
 Deputy Director/OPA, [redacted]  
 Date: 11/29/2011 04:49 PM

Subject: **Fw: Argo Photos -- Minor Issue**

To: [redacted]

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[redacted] Deputy Director Office of Public Affairs [redacted]

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\*\*\* ----- Forwarded by [redacted] on 11/29/2011 04:49 PM -----

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[redacted]  
 [redacted] Date: 11/29/2011 04:36 PM

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Subject: Argo Photos -- Minor Issue

Hi [redacted] We have stumbled across a minor issue in the Argo photo review process -- after uploading all the RAW photo files [redacted] the photos were processed in a way that none of our current software can view them (The still photographer used a new Cannon that is supported by the newest version of software that OPA does not currently possess).

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While all of the RAW files have corresponding JPEGs that we've been looking through to scrub, in order to ensure that no classified photos get sent, we need to be able to view the RAW files.

[redacted] is currently working with the ISSMs to get a waiver on the necessary plug-in so that we can view these photos.

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Otherwise, we will work with them to locate a computer that has the software we need.

Long story, short: the photo process will take a little longer than expected.

I will update the group as we get more information.

Many thanks to [redacted] for helping us back-up all the files and help locate a solution to the issue.

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Regards,

[redacted]

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