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Section IX

Summary

From the trickles of 1947, OCD has grown to be one of the largest Offices in CIA. Machine techniques have enabled it to index the tidal wave of intelligence material which swirls into its Divisions. Changes in accepted procedures, some of them radical, have prevented the overflow of orderly channels. The Industrial Register has begun to summarize information on individual plants to keep the researcher from ^{being} getting swamped in the floods of information. The Biographic Register has departed from the traditional dossier to undertake more complete coverage with its Four-Way Index. The Graphics Register has successfully devised the only photographic code which has not broken down in practice.

It is refreshing that in an office which deals annually with tons of paper emphasis is laid on streamlining service and dispensing with as much paperwork as possible. The following paragraph, by the Assistant Director, from the Guide to OCD illustrates this tendency:¹

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OCD wishes to operate with a minimum of controls, paperwork and protocol. But it must serve all Offices and Staffs of CIA, as well as the IAC agencies; and it cannot assign highest priority to all requests. Therefore some controls and channels are needed, but there is nothing sacrosanct about them. Division Chiefs can and do find shortcuts when really urgent problems come up.

In this regard the influence of the Assistant Director has been paramount. He is dead set against anything which interferes with the operation of OCD as a service to the Agency. He tries to give that service with the least fuss. The performance of OCD is judged, by those responsible for it, not as an end in itself, but solely on the basis of the quality of support given the operating Offices.

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