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DEFENSE MAPPING AGENCY

BUILDING 56, U.S. NAVAL OBSERVATORY WASHINGTON, DC 20305-3000

DMAINST 8052.6 PRP 5 August 1988

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DMA INSTRUCTION 8052.6

SUBJECT:

Crisis Support Procedures

REFS:

See Enclosure 1.

1. Purpose.

a. To establish the authority and point of contact at Headquarters Defense Mapping Agency (HQ DMA) for crisis support.

- b. To establish a proactive crisis management system which can effectively focus DMA resources in support of crisis requirements generated by the National Command Authorities (NCA), the Joint Chiefs of Staff (JCS), the Unified and Specified (U&S) Commands, and government agencies.
- c. To specify standard operating procedures and expedite the dissemination of critical Mapping, Charting, and Geodetic (MC&G) products and services by providing rapid response to crisis related taskings.
- d. To establish the procedures to transition from normal operations through a crisis response cell to the establishment of the Headquarters DMA Operations Center (Ops Ctr).
- e. To establish the procedures to manage crisis support while participating in a JCS exercise.
- 2. <u>Cancellation</u>. This instruction cancels DMA Instruction 8052.6, "Crisis Support Procedures," 15 June 1987.
- 3. Applicability. This instruction applies specifically to HQ DMA Staff Offices and DMA Components involved in providing DMA's response to crisis requirements (i.e., DMA Aerospace Center (DMAAC), DMA Hydrographic/Topographic Center (DMAHTC), and the DMA Combat Support Center (DMACSC)) and, in general, to all other DMA Components.
- 4. <u>Definitions</u>. Terms used in this instruction are defined in Enclosure 2.

5. Policy.

a. DMA will provide DoD-wide MC&G crisis support during crisis situations upon notification by the Joint Staff, the Defense Intelligence Agency (DIA), the Military Departments, U&S Commands, or other DoD agencies and commands. Notification means vary, but are normally accomplished by message, telephone

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6. Responsibililities.

a. HO DMA

(1) The DD/PR will:

- (a) Appoint a division chief from within the directorate to serve as the Agency's primary point of contact (POC) for crisis support. This will normally be the Chief, PRP.
- (b) Assign a PR action officer to serve as the HQ DMA Intelligence Officer.
- (c) Support the Joint Staff and the National Military Command Center (NMCC) by appointing a HQ DMA representatives for the JCS Crisis Action Team (CAT). MJCS 7-88 (reference b) germaine.
- (d) Maintain frequent contact with agencies and commands that have potential crisis support requirements and assist them in defining area of coverage and product specifications.
- (e) Activate the HQ DMA Ops Ctr, when required, for management of crisis operations. This would normally be done only if the Joint Staff has established DMA participation in the CAT, and if the crisis is of a scale larger than that normally associated with low-intensity conflict or counter-terrorist operations.
- (f) Follow up with supported and supporting commands to determine the adequacy of DMA products and services provided as crisis support.
- (g) Assure operational security is continuously safeguarded.
 - (2) The Deputy Director, PP, will:
 - (a) Designate PP representatives for the HQ DMA CMT.
- (b) Task DMA Components to distribute, reprint, or revise an existing product (or create a new product), as applicable, in support of a crisis; and establish project funding codes and report expenditures and actions.
- (c) Program DMA Component resources to fully support crisis actions, including crisis preparedness.
- (d) Monitor DMA Component production and distribution activities in support of crisis situations.

- (g) Coordinate with the Environmental Services Division, Operations Directorate, the Joint Staff (J-3) (telephone 202/697-6668, Secure 2795) as required to ensure MC&G crisis support requirements originating in the Joint Staff and other commands/agencies are met.
- (h) Confirm receipt of a request for crisis support to the command or agency point of contact.
 - (5) The Chief, HQ DMA CMT will:
- (a) Report directly to the DD/PR on crisis support actions.
 - (b) Direct the actions of the HQ DMA CMT.
- (c) Brief the HQ DMA command element on a frequent basis on potential crisis situations, as well as ongoing crises, and recommend actions for resolution of any crisis support problems encountered.
- (d) Serve as the initial Chief, Operations Center, upon activation.
- (e) Assure operational security is continuously safeguarded.
- (6) The Principal Point of Contact for the HQ DMA CMT, normally the Chief, PRP, will:
- (a) Coordinate the activities of the CMT with the DMA Liaison Officer to the Joint Staff.
- (b) Manage access to JCS focal point communications systems for special category (SPECAT) messages and correspondence at HQ DMA and DMA Components.
- (c) Maintain the administrative records for the HQ DMA CMT. This includes the CMT Duty Roster and the CMT SOP.
- (d) Receive after-action reports for HQ DMA CMT records.
- (e) Appoint two individuals, one from the PR Directorate and one from the PP Directorate, to serve as the CMT Duty Officers.
 - (6) The CMT duty officers will:

- 1. Represent the PP Directorate during non-working hours in coordinating DMA's response to a crisis.
- 2. Initiate any necessary action, such as distributing, reprinting, or revising a product, which has been validated by the PR CMT.
- 2. Carry a paging device for alert by the PR CMT Duty Officer.
- 4. Brief the Chief, HQ DMA CMT, on any action initiated during the core duty hours.
- (e) A sample Crisis Management Team duty roster is provided as Enclosure 4.
 - (7) The HQ DMA Intelligence Officer will:
 - (a) Serve as a member of the CMT.
- (b) Provide intelligence support to the CMT in order to ensure they are aware of any potential crisis situations which are identified in the various intelligence sources.
- (8) The HQ DMA Public Affairs Officer will coordinate the release of any information related to crisis support for the entire Agency.

b. DMA Production Centers will:

- (1) Establish a CMT and proactive and reactive procedures to expeditiously respond to crisis support requests during both working and non working hours.
- (2) Determine products to be produced and coordinate with the DMACSC CMT on items to be shipped to users directly from the Production Centers.
- (3) Advise the DMACSC CMT of the time products are required and when they will be ready for distribution.
- (4) Advise HQ DMA CMT of specification modifications for the products to be produced and provide frequent status of ongoing crisis support actions to the HQ DMA CMT or Operations Center.
- (5) Expeditiously coordinate collection of necessary source materials. Arrange for crisis MC&G imagery source collection, as required, through the HQ DMA CMT. Ensure that the latest source material is considered.

 $\underline{\textbf{6}}$. Ensure that the DMA Catalogs also contain the following contact information for requesting crisis support via telephone:

During Working Hours (0600-1700, Washington, DC)
Headquarters Defense Mapping Agency
Plans and Requirements Division (PRP)
AUTOVON: 294-1464 (also STU III number)
COMMERCIAL: (202) 653-1464 (also STU III number)
SECURE: KY-3: 2305
KY-71: 653-0492, ID No. 07627.

Outside Normal Working Hours (1700-0600, Washington, DC and weekends)
Headquarters Defense Mapping Agency, ATTENTION:
Staff Duty Officer or PR CMT Duty Officer
AUTOVON: 294-1375 (HQ DMA Guard Desk)
COMMERCIAL: (202) 653-1375 (HQ DMA Guard Desk)

- (b) Acknowledge receipt of requirements from agencies and commands, furnish advice as to the disposition of requirements, coordinate shipment of products, and provide name(s) and telephone number(s) of DMACSC POC.
- (c) Advise HQ DMA CMT or the HQ DMA Operations Center of all crisis support requests and ongoing crisis actions.
- (d) Expeditiously provide off-the-shelf copies of available products and coordinate print requirements with the Production Centers' CMT.
- (e) Establish controls to ensure operational security is continuously safeguarded when preparing and shipping stocks.
- (f) Advise the HQ DMA CMT or the HQ DMA Operations Center upon receipt of requirements to produce nonstandard crisis MC&G products. In a situation where a quick response is imperative, and a representative of the HQ DMA CMT is not immediately available, the DMACSC CMT Duty Officer has the authority to contact the Production Centers' CMT for production of crisis products. Should this latter situation arise, the DMACSC CMT will advise the HQ DMA CMT or Operations Center at the earliest opportunity.
- (g) Follow up on all shipments to assure delivery. Take immediate corrective action if timely delivery appears to be endangered. Provide shipping status to the HQ DMA CMT and the requesting unit.

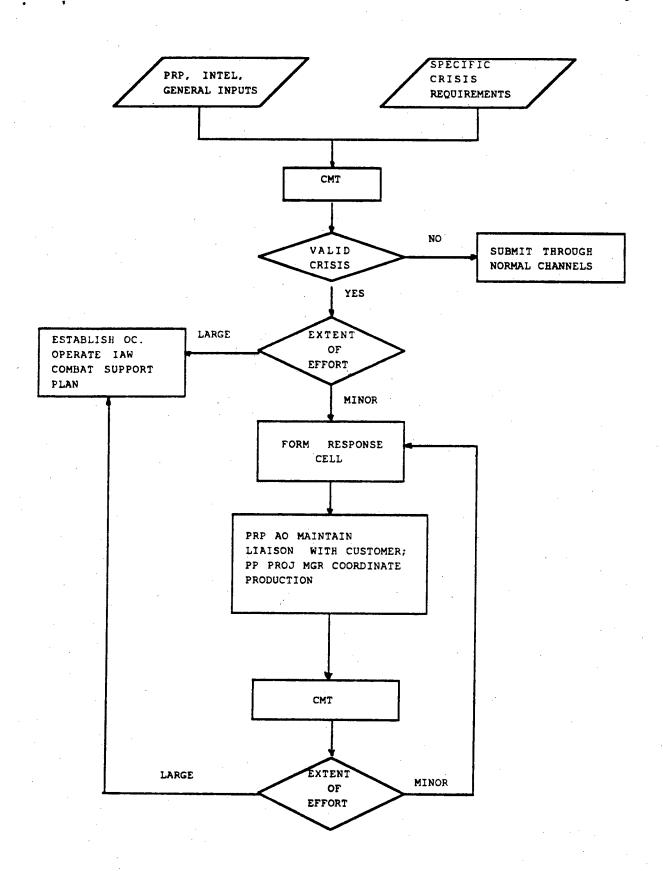


Figure 1. Normal Working Hours

c. Transition to the Operations Center.

- (1) The Chief, HQ DMA CMT will assume the duties as the initial Chief, Ops Ctr. $\,$
- (2) The PR CMT and PP CMT Duty Officers will assume duties as the initial action officers, Ops Ctr.
- (3) Additional Ops Ctr personnel will be assigned in accordance with DMA Plan S3020.36 (reference d).

d. Crisis Management during an Exercise.

- (1) For a scheduled exercise in which DMA is a participant, the Chief, HQ DMA CMT and the CMT duty officers will remain outside of the exercise. This will allow them to form a crisis response cell to support an actual crisis. The remaining PR and PP personnel will be available to staff the Ops Ctr for the exercise. If the support necessary to respond to an actual crisis is more than a crisis response cell can provide, the DD/PR will terminate DMA's participation in the exercise and shift the management of the crisis to the Ops Ctr.
- (2) For a No-notice Interoperability Exercise (NIEX), the Chief, HQ DMA CMT will determine if he should:
- (a) Pass the exercise to a designated NIEX Chief, HQ DMA CMT (normally the Chief, PRP) while he, the Chief, HQ DMA CMT, supervises DMA's actions for non exercise requests for crisis support.
- (b) Supervise DMA's actions for both exercise and nonexercise requests for crisis support.
- (c) Decline DMA participation in the NIEX if ongoing crisis response so required.
- 7. Information Requirements. See Enclosure 5 for information pertaining to the report required by this instruction. This report is exempt from licensing in accordance with the exemption identified in DMA Instruction 7750.5, "Policies for the Management and Control of DMA Information Requirements."

REFERENCES

- SM 502-85, "Joint Operation Planning System (JOPS), Volume IV a. (Crisis Action System)," 12 August 1985.
- MJCS 7-88, "Crisis Staffing Procedures of the Joint Chiefs of b. Staff," 25 January 1988.
- SM 670-88, "Focal Point Communications, Procedures Manual," c. 24 February 1988.
- DMA Plan S3020.36, "DMA Mobilization Plan for Combat d. Support (U), " 24 February 1987 (Under revision.)

DEFINITIONS

- 1. <u>Combat Support</u>. The provision of products or services, including those not previously validated, needed to support the National Command Authorities, the JCS, the U&S Commands, other government agencies, and combat commanders, for the execution of Contingency Plans, Concept Plans (CONPLAN's), Operations Plans (OPLAN's), and Operations Orders (OPORD's).
- 2. <u>Crisis</u>. An incident or situation involving a threat to the United States, its territories, and possessions that rapidly develops and creates a condition of such diplomatic, economic, political, or military importance to the U.S. Government that commitment of U.S. Military forces and resources is contemplated to achieve U.S. national objectives (JOPS, VOL IV).
- 3. <u>Crisis Preparation</u>. A proactive action taken (programmed or unprogrammed) that enhances DMA's ability to streamline standard operating procedures and expedite dissemination of critical products and services supporting a crisis.
- 4. <u>Crisis Management</u>. Composite management of DMA resources to provide identification of crisis requirements, analysis and evaluation of feasible production and distribution, and decision making and monitoring of crisis support operations.
- 5. <u>Crisis Support</u>. The rapid provision of products or services, including those not previously validated, and those needed on a one-time or first-time basis, in support of a crisis. MC&G support of crisis situations includes, but is not limited to, those products/services listed in Enclosure 7.
- 6. Noncrisis and Unprogrammed Support. The provision of products or services, including those not previously validated, needed to satisfy an unanticipated requirement within the near-term. MC&G products normally provided in response to noncrisis and unprogrammed requests include special one-time area coverage by a map, chart, or data base; special data overprints on existing products; special formatting of digital and analog data; special purpose studies or technical data.
- 7. Exercise Support. The provision of products or services, including those not previously validated, needed to satisfy an exercise requirement. Requirements for MC&G products listed in DMA Catalogs of Maps, Charts, and Related Products are to be provided to DMACSC 120 days prior to the required delivery date. Requirements for MC&G products/services not listed in DMA Catalogs of Maps, Charts, and Related Products are to be provided to HQ DMA(PR) 180 days prior to the required delivery date.

Enclosure 2

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Crisis Management Team Duty Roster (Sample)

DMAINST 8052.6 5 August 1988

22 March 1988

Chief, PRP

- (1) CMT Duty Roster for 4 Apr 88 through 4 Jul 88
- (2) Distribution of SPECAT Messages

Individuals Concerned HQ DMA Staff Duty Officer (SDO) SOP

- 1. The HQ DMA Chief, CMT for 5 April through 4 July 1988 is COL Timothy Daly, 653-1401.
- 2. The HQ DMA CMT Duty Roster for 5 April 88 through 4 July 88 is as follows:

•	PR	PP
5 Apr - 11 Apr	Mr. Neil Darling H:	Mr. Roy Mattke H:
•	0: 202-653-1466	0: 202-653-1420
12 Apr - 18 Apr	Lt Col Zychalski H:	Mr. Robert Conlan H:
	0: 202-653-1464	0: 202-653-1401
19 Apr - 25 Apr	Maj Roy Carryer H:	Mr. Farlin Arrington H:
	0: 202-653-1464	0: 202-653-1420
26 Apr - 2 May	Mr. Jim Broadwater H:	Mr. Benjamin Braley H:
	0: 202-653-1466	0: 202-653-1409
3 May - 9 May	Mr. Donald Gonchar H:	CDR Robert W. Booker H:
	0: 202-653-1465	0: 202-653-1422
10 May - 16 May	Mr. Frank Kuwamura H:	Col William L. Ebert H:
. '	0: 202-653-1466	0: 202-653-1420
17 May - 23 May	CDR Phil Ruhl	LTC L. J. Roberts
	0: 202-653-1464	0: 202-653-1401

Enclosure 4

Format for the Crisis Support After-Action Report

TO:	HQ DMA, ATTN:	PRP (CMT POC)	DATE:
FROM:			
SUBJECT:	MC&G Crisis Su	ipport to	

- a. Points of contact (Requester).
- b. Chronological sequence of events to include time/date and persons contacted.
- c. Problems encountered/solutions applied.
- d. Products requested.
- e. Products produced and quantities provided.
- f. Products delivered and quantities provided.
- g. Resources utilized/estimated cost.
- h. Lessons learned.
- i. Recommendations.

NOTE: The report must contain a reference to the geographic area in which the crisis occurred and may require classification of the report.

Crisis Management Function/Task Checklist Headquarters DMA

Phase I: Situation Development

Day-to-day activities leading toward improved crisis preparation and the isolation and assessment of potential crisis areas.

- Meet as necessary, and at least weekly, to discuss and evaluate information related to crisis support. (CMT)
- Assure OPSEC of all crisis management and crisis support activities within DMA. (ALL)
- Manage access to JCS focal point communications systems for special category (SPECAT) messages and correspondence at HQ DMA and at DMA Components. (C/PRP)
- Share crisis management information with the senior staff. (C/CMT)
- Review intelligence messages and documents and provide a daily synopsis of significant intelligence items to the HQ DMA senior staff. (Intelligence Officer)
- Monitor JCS contingency planning messages and assist commands in isolating MC&G product/service requirements. (C/PRP)
- Maintain frequent contact with agencies and commands who have potential crisis support requirements and assist them in defining area of coverage and product specifications. (Note: Level of contact is at the highest practicable level, e.g., the senior staff officer responsible for the MC&G function.) (C/PRP)
- Program Component resources to fully support crisis activities, including crisis preparedness programs. (PP)
- Advise DMA Components of an impending crisis, within the limits of OPSEC. (C/CMT)
- Communicate crisis action capabilities to commands and agencies and encourage early involvement in crisis contingency planning. (PR, Senior Staff, C/PRP)
- Maintain communications with DIA for the exchange of crisis support information. (C/CMT)

Enclosure 6

- Advise the supported commander if MC&G requirements are not clearly evident or will require lengthy lead time. Negotiate production requirements and specifications. Prepare for face to face interaction with senior operations staff as necessary to define MC&G requirements. (CMT)
- Determine projected distribution/transportation requirements and contact the appropriate transportation operating agency (TOA). (CMT)

Phase IV: Course of Action Selection

Based on a review of the preliminary deployment estimates and refinement of the courses of action, JCS recommends a course of action to SECDEF and then to the President. The President may decide to proceed with a military course of action (totally or partially), to hold, or to return the JCS recommendations for modification. The supported commander will contact DMA and verify specific MC&G crisis support requirements.

- Evaluate the crisis support requirement and determine if further validation is required from JCS. (CMT)
- Contact the supported command (or agency) that initiated the request for crisis support if the requirements need further negotiation or clarification. (CMT)
- Monitor the production/distribution actions through the Component CMT's, assist as necessary, and keep D,DD,PR, and PP advised of status. (CMT)
- Upon validation (or assumption of validation), evaluate the crisis support requirement, initiate the production/distribution actions through the DMA Component CMT's, and contact the Deputy Director/Plans and Requirements. (C/CMT)
- Determine if the CMT will manage DMA's crisis response, or if the Emergency Operations Center (EOC) should be activated. (D,DD)
- Brief the senior staff within the limits imposed by OPSEC and outline the extent of the crisis support requested from DMA. (C/CMT)

Phase V: Execution Planning Phase

Following a Presidential decision to proceed with a course of action that involves military forces, JCS issues an <u>Alert Order</u> to the supported commander. The Alert Order describes the military course of action selected by the NCA, sets actual or tentative

CRISIS SUPPORT PRODUCTS

The following table indicates the type of crisis support products that are possible for the DMA Production Centers to produce. The product column lists items which are reproductions of existing holdings and products which require new work to be accomplished. Production times listed are based on requests for a limited number of products and copies. Transportation time is not included in the production time column. The remarks column provides limited descriptive information about the product.

Quick reaction products may not be made to cartographic standards used to judge our standard maps and charts. However, all crisis support products will be technically checked against established quality standards, as well as rationally reviewed by an experienced DMA manager who was not absorbed in the actual production. The DMA CMT Coordinator will be notified by the Production Center if corrections of critical defects or other aberrations would extend production time beyond the due date. In such a situation, the DMA CMT Coordinator, after consultation with the requester, will direct what course of action is appropriate.

AERONAUTICAL PRODUCTS - DMA AEROSPACE CENTER (DMAAC)

Products	Production Time (hrs)	Remarks
Point Positioning data base (PPDB)	2	Two copies of all existing PPDBs are on file.
Automated air facilities information file (AAFIF)		Selected free world countries.
AAFIF printouts/tapes	8	Formatted data from the AAFIF containing entire file.
AAFIF printouts/tapes	16 to 72	Specified data from the AAFIF requiring specific area/ facilities coding and analysis.

Photomap (black-and-white)

52

An uncontrolled black-and-white reproduction at a specified scale with limited marginal information and graticule.

HYDROGRAPHIC PRODUCTS-DMA HYDROGRAPHIC/TOPOGRAPHIC CENTER (DMAHTC)

Products	Production Time (hrs)	<u>Remarks</u>
Black-and-white reproduction of foreign or other agency nautical chart		Reproduced from existing library holdings.
Photo reproduction (uncorrected)	8	Products are usually from foreign sources. The text of the Notice to Mariners corrections are provided with copies of nautical charts. Produced if 10 or fewer copies are requested.
Litho reproduction (uncorrected)	15	Products are usually from foreign sources. The text of the Notice to Mariners corrections are provided with copies of nautical charts. Produced if more than 10 copies are requested.
Black-and-white reproduction of foreign or other agency nautic chart		Reproduced from existing library holdings.

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5 August 1988

New edition nautical chart
50 New printing required vice overprinting.
This includes charts on issue and charts in a "withdrawn-fromissue" status.

TOPOGRAPHIC PRODUCTS-DMA HYDROGRAPHIC/TOPOGRAPHIC CENTER (DMAHTC)

Products	Production (hrs)	Time	Remarks
Black-and-white reproduction foreign or other agency topographic map	15		Reproduced from of existing library holdings.
Topographic map (old edition, nondepot stock)	15	• .	Product may be outdated. No revisions added.
Overprinted map	8 to 72		Limited update information from photography will be overprinted
			in magenta as time and source material permit.
Scaled photoprint	32		A black-and-white photograph enlarged to desired operational size.
Photomap (black-and-white)	52		An uncontrolled black-and-white reproduction at a specified scale with limited marginal information and an alphanumeric grid.