

[Redacted]

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**From:** [Redacted] (b)(3)  
**Sent:** Wednesday, April 16, 2014 7:59 AM  
**To:** [Redacted] (b)(3)  
**Cc:** [Redacted] (b)(3)  
**Subject:** Facilities Support Feedback Submission - Dunkin Donuts [Redacted] (b)(3)

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[Redacted]

(b)(3)

**Subject:** Dunkin Donuts [Redacted] (b)(3)  
**Feedback:** Today a large coffee price increased 10% ; quite a substantial increase; that's acceptable IF the increase is accompanied by prompt service; suggest adding service personnel at DD for AM rush AND create a coffee ONLY line as well; 0730 this AM there were 2 service people; and a backup of 30 customers waiting in line.

Submitted By: [Redacted] (b)(3)