

[Redacted]

(b)(3)

**From:**

[Redacted]

(b)(3)

**Sent:**

Friday, June 20, 2014 6:44 AM

**To:**

[Redacted]

(b)(3)

**Subject:**

FOIA web site is down

Hello

[Redacted]

(b)(3)

After working on the FOIA website from 9:30 pm til 6:30am the update was unsuccessful. The site is unresponsive to any of my database backups and [Redacted] efforts. I was on the phone through the night with an engineer [Redacted]. We even restored all of the servers from June 12, 2014 to make sure it was a clean restore of the web site. [Redacted] and I are working to get the site back. Restoring all the servers should have fixed the problem. I have never had a site not be OK after a [Redacted] dump back up restore. Especially after a complete server reinstall of all the servers that we have [Redacted]. I will be in today to continue to work on this. This site continues to have problems.

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[Redacted]

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